

PINPAD 1000SE TROUBLESHOOTING CHART

1. Check the Connection Type

IE: USB / COM / Power Connection



2. Check the Communication Settings

Verify the PinPad Settings programmed by the Vendor



3. Test the PinPad with HyperTerminal

With the confirmed Settings, test the PinPad Communication
with the HyperTerminal Application.



4. Verify the PinPad Encryption with the Vendor / Reseller

PosiTrak supports TSYS Encrypted PinPads